



Job Description – **Wild Kiwi**

Wild Kiwi are one of NZ's newest tour operators, focusing on giving the customers and experience of a lifetime. We have a passion for travelling and we are committed to deliver the best holiday possible.

We are currently on the lookout for other passionate people to join our team.

Do you love to travel? Do you offer an exceptional service and have experience in guiding people around New Zealand? If so, then get in touch.

WE HIRE GUIDES, NOT DRIVERS!

We are on the hunt for an experienced guide who would like to be part of a fast-growing company and help show our customers beautiful New Zealand. The right candidate must have a keen eye for detail and with a high standard of service. We are looking for people to take on some of the key duties and responsibilities:

- Make sure that guest safety is at the forefront of you mind at all times.
- Carefully guide our customers between destinations with planned stops and managing the customer's needs as we travel.
- Meet all driver legislations and obey NZ road rules.
- Manage customer satisfaction and problem solve as and when needed
- Represent the company in a professional manner at all times.
- Deliver exceptional customer service and a commitment to delivering on expectations.

Other than being an awesome human being, we need our guides to have the following experience and attributes:

- Experience in guiding travellers around New Zealand
- Be outgoing, fun and willing to help anyone
- Full of Energy and enjoys working as part of a small team
- P- Endorsement and be comfortable driving a large 20 seat vehicle around NZ
- Be comfortable giving commentary and excellent travel advice

This is a great opportunity for the right person to continue to work in such a rewarding industry.

The role will be diverse, vary periodically throughout the year and suit a professional, safety conscious and energetic individual who has the skill set to add value and help shape our future with us.

If you think you have what it takes, please send your CV and Cover Letter to andrew@wildkiwi.com