



NEW ZEALAND ADVENTURE TOURS  
FOR 18-35 YEAR OLDS

We're on the hunt for a Customer Service Superstar!

Wild Kiwi is one of New Zealand's leading tour operators, focusing on providing customers with an experience of a lifetime. We have a passion for travelling and are committed to delivering the best holidays possible!

We have an exciting opportunity for a highly motivated and enthusiastic person to join our growing team. Based in Auckland, you will be working closely with the Customer Services Manager and Product Manager, helping to delivery awesome holidays and assisting with daily administrative duties.

The right candidate must have a keen eye for detail and with a high standard of service. We are looking for people to take on the following key duties and responsibilities:

- Responding to customer enquiries via phone, email and social media in a timely manner.
- Assist with the daily running and operational needs.
- Ensuring a high level of customer service is provided to all passengers.

**We are looking for an exceptional candidate who has the following:**

- A real passion for customer service and travel
- Excellent spreadsheet skills
- Ability to thrive under pressure
- A love for travel
- Strong writing and numeric skills
- A can-do attitude!

This is a fantastic opportunity to join a fast-growing, young and fun travel business and would suit a driven individual, who is looking to start their career in travel and tourism.

To apply, please send your CV and cover letter to [careers@wildkiwi.com](mailto:careers@wildkiwi.com)